



## **Individual Volunteer FAQ**

### **How do I become a volunteer?**

Individuals interested in volunteer opportunities complete an online application and participate in a screening conversation with our Community Engagement Manager. Once placed in a role, volunteers complete a brief orientation and training before beginning service.

### **What types of volunteer opportunities are available?**

Volunteer opportunities may include direct service, administrative support, donation organization, hospitality, and special events. Please see our website for general volunteer role descriptions.

### **Do I need training before volunteering?**

Yes. All volunteers complete a brief orientation before their first shift. Additional role-specific training is provided as needed.

### **Are background checks required?**

Background checks, sex offender registry checks, and reference checks may be required depending on the volunteer role.

### **Can youth volunteer?**

Yes. Youth are encouraged to complete special projects, organize donation drives, and organize donations. Interaction with AHOH clients is limited. In most situations, volunteers under 18 must be accompanied by a parent, guardian, or trusted adult when interacting with AHOH clients.



### **Can I receive documentation of my volunteer hours?**

Yes. Volunteers track their hours using our online volunteer time tracker and may request documentation or a summary of service hours at any time.

### **Do you accept court-ordered community service volunteers?**

Yes. Individuals seeking court-ordered community service hours may volunteer at Arundel House of Hope when appropriate opportunities are available.

### **How are volunteers supervised?**

Volunteers are supported by both the Community Engagement Manager and Program Managers. Program Managers oversee day-to-day activities, training, and scheduling within each program area.

### **Can volunteering lead to additional responsibilities?**

Yes. Volunteers who demonstrate commitment and interest may have opportunities to take on additional responsibilities or expanded roles over time.